



As a member of our Preferred Partner Support Program, your business is backed by our unmatched 24/7/365 Customer Success Team. Our industry leading program ensures that you have access to round-the-clock fully staffed phone support, constantly monitored live chat & email services, and online educational materials.

In addition to our customer support, each member receives additional services such as state-of-the-art monitoring software by our DBS Rescue Virtual Technician, discounted hardware, labor, training & custom menu entry!

## Why Become a Member?

- ✓ Preferred Support Over Non-Contract Customers
- ✓ During & After Hours Phone, Live Chat & Email Support
- ✓ 10% Off Paper & Ribbon Supplies
- ✓ 15% Discount on All Hardware
- ✓ 20% Discount on Labor Onsite
- ✓ Additional Discounts on Training & Custom Menu Entry
- ✓ Advanced Point-of-Contact for DBS Credit Card Processing Partners

## DBS Rescue Virtual Technician

DBS Rescue Virtual Technician is designed to provide our Preferred Partners and our Customer Success Team with all the advanced tools necessary to give first-class point of sale support & system monitoring.

## Key Product Features

- ✓ Included at NO COST With Your Support Contract
- ✓ One-Click Remote Access and Troubleshooting
- ✓ Enhanced System Status and Services Monitoring
- ✓ Direct Connection to All Point of Sale Computers
- ✓ Advanced Point of Sale Patching Support



## Get Started Today!

Contact the Client Services Team NOW!  
Call [302.395.0900](tel:302.395.0900) ext 812 or  
email [services@db4pos.com](mailto:services@db4pos.com) today to  
sign up and start keeping your point of  
sale system covered.

*Don't get stuck waiting at the end-of-the-line  
when you need support the most!*