



As a member of our Preferred Partner Support Program, your business is backed by our unmatched 24/7/365 Customer Success Team. Our industry leading program ensures that you have access to round-the-clock fully staffed phone support, constantly monitored live chat & email services, and online educational materials.

In addition to our customer support, each member receives additional services such as state-of-the-art monitoring software by our DBS Rescue Virtual Technician, discounted hardware, labor, training & custom menu entry!

Why Become a Member?

- ✓ Preferred Support Over Non-Contract Customers
- ✓ During & After Hours Phone, Live Chat & Email Support
- ✓ 10% Off Paper & Ribbon Supplies
- ✓ 15% Discount on All Hardware
- ✓ 20% Discount on Labor Onsite
- ✓ Additional Discounts on Training & Custom Menu Entry
- ✓ Advanced Point-of-Contact for DBS Credit Card
- ✓ Processing Partners

DBS Rescue Virtual Technician

DBS Rescue Virtual Technician is designed to provide our Preferred Partners and our Customer Success Team with all the advanced tools necessary to give first-class point of sale support & system monitoring.

Key Product Features

- ✓ Included at NO COST With Your Support Contract
- ✓ One-Click Remote Access and Troubleshooting
- ✓ Enhanced System Status and Services Monitoring
- ✓ Direct Connection to All Point of Sale Computers
- ✓ Advanced Point of Sale Patching Support



Get Started Today!

Contact the Client Services Team NOW!
Call [302.395.0900](tel:302.395.0900) ext 812 or
email services@db4pos.com today to
sign up and start keeping your point of
sale system covered.

*Don't get stuck waiting at the end-of-the-line
when you need support the most!*